

### FOR IMMEDIATE RELEASE:

August 5, 2025

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# DDOT Launches d.@Home

New, Expedited Permitting Program Will Benefit District Homeowners

Washington, DC – Today, the District Department of Transportation (DDOT) announced the launch of DDOT at Home, a streamlined permitting program designed to simplify the public space construction permit application process for residential property owners. Accessible through DDOT's Transportation Online Permitting System (TOPS), the program offers a faster, easier path for homeowners making minor improvements. The program, formally titled d.@home, is focused on small-scale residential projects that require access to public space.

By omitting the need for engineering drawings and reducing application review time, DDOT at Home will simplify the permit process for all District residents. The initiative reflects DDOT's ongoing commitment to delivering customer-friendly services across the District.

#### Eligible improvements include:

- Lead walks
- Stoop and step paving
- Porch construction (not enclosures)
- Retaining walls (excluding foundation)
- Planter Boxes
- Fences (new installations up to 42" included)

The permitting process in the DDOT at Home Program is aligned with DDOT's partner agencies: the Department of Buildings (DOB), Department of Energy and Environment (DOEE), and the DC Office of Planning (OP)—ensuring a seamless experience for applicants.

#### Participation options for homeowners include:

- In-person assistance: Visit DDOT's Permit Service Center at 1100 4th Street SW, 6th Floor.
- **Appointment scheduling**: Book a 30-minute consultation (available Mondays, Wednesdays, and Fridays) for more complex projects.
- Online application: Submit permit requests directly through the TOPS system.

For more information about the program, please visit <u>ddot.dc.gov/ddotathome</u> or contact DDOT's Public Space Regulation Division at (202) 673-6813.

#### ###

The District Department of Transportation (DDOT) is committed to ensuring that no person is excluded from participation in, or denied the benefits of, its projects, programs, activities, and services on the basis of race, color, national origin, gender, age, or disability as provided by Title VI of the Civil Rights Act of 1964, the Americans with Disabilities Act and other related statutes. In accordance with the D.C. Human Rights Act of 1977, as amended, D.C. Official Code sec. 2-1401.01 et seq. (Act), the District of Columbia does not discriminate on the basis of actual or perceived: race, color, religion, national origin, sex, age, marital status, personal appearance, sexual orientation, gender identity or expression, familial status, family responsibilities, matriculation, political affiliation, genetic information, disability, source of income, status as a victim of an interfamily offense, or place of residence or business. Sexual harassment is a form of sex discrimination, which is prohibited by the Act. In addition, harassment based on any of the above-protected categories is prohibited by the Act. Discrimination in a violation of the Act will not be tolerated. Violators will be subject to disciplinary action.

#### Frequently Asked Questions on the d.@Home Program

# Q: What is the program, d.@Home about?

A: This is an expedited and simplified public space permitting program for homeowners who need construction permits for repair or replacement work in the public space. The only exception is for fencing, which could be a new installation up to 42". It is created and managed by the District Department of Transportation (DDOT)'s Public Space Regulation Division.

#### Q: How is this program different from traditional construction permit applications?

A: Through the program, applicants do not need to submit engineering drawings for minor work. This is expected to reduce permitting review time and cut costs for applicants.

#### Q: What are the qualifications of the homeowner's program?

A: A homeowner that needs small-to-little repair on selected scopes of work.

# Q: What are these scopes of work?

A: Homeowners seeking to repair or replace the following: lead walks, planter boxes, retaining walls (not the foundation), stoop and steps and new fences (standard up to 42 inches).

## Q: How much does the application cost?

A: There is a \$50 application fee for all construction permits. The permit application processing can begin only after the application fee has been paid and all supporting documents are received.

Permit Fee--The permit fee depends on the work types selected, and their dimensions/quantities. For a full list of permit fees please click on the Public Space Fees from the menu bar above.

# Q: Where can I get the plat from?

A: Washington DC - Citizen Portal

#### Q: Can I draw out a site plan/plat?

A: Yes, you would need to identify your property line, building restriction line, right-of-way dimensions in public space.

#### Q: Where do I register for the program?

A: tops.ddot.dc.gov

### Q: How long is the process?

A: It will be a next-day permitting process.

Q: Do you offer any financial assistance?

A: No. There is no financial assistance available.

# Q: Can I have a contractor or someone else apply for me?

A: Yes. However, homeowners must be listed on the application under the homeowner information section.

# Q: Where can I get additional assistance and information?

A: Information is available at tops.ddot.dc.gov and residents may also contact DDOT's Public Space Regulation Division at (202) 673-6813. To book an appointment, residents may visit the <u>booking website</u> to make a 30-minute appointment, or walk in at DDOT's Permit Service Center at 1100 4<sup>th</sup> Street SW, 6<sup>th</sup> Floor, during regular business hours. Business hours are Monday, Tuesday, Wednesday and Friday from 8:30 a.m. to 4 p.m. and Thursday from 9:30 a.m. to 4 p.m.